

UNIFIED TECHNOLOGY



**Virtualization Solutions
for Hospitality**
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Guests want an all-encompassing experience when they stay at a hotel. From the moment they come through the doors to the time they check out, people want to know that they are taken care of. Hotel professionals who embrace technological advances in the industry can create a personal experience for every guest.

How Does Technology Benefit the Guest?

Each guest that stays at your hotel has individual needs and schedules, and you can give your staff access to their needs by creating a unified system that can be accessed by all staff and support members with the assistance of virtualizing servers. The process of virtualizing servers uses a specific software program that is designed to convert a primary physical server into multiple virtual machines that simulate a physical device and can run on their own operating system. Once virtualization of your servers is completed, all of the main server's processing power is able to get utilized through the virtual servers within the business and deliver information via cloud services. Once a unified system is created, managerial staff can begin creating SharePoint sites in Office 365 that all hotel staff members can view.



Benefits of Virtualizing Servers

Virtualizing servers has immediate and long term physical and financial benefits for your hotel.

- No need for data backup devices
- No need to replace hardware and operating systems
- Reduce needs for large data centers
- Consolidate server space
- Server using same application of a failed server can pick up right where it left off
- Companies transition to new hardware without interruption of guests services

Using SharePoint 365 to Care For the Business and Guests

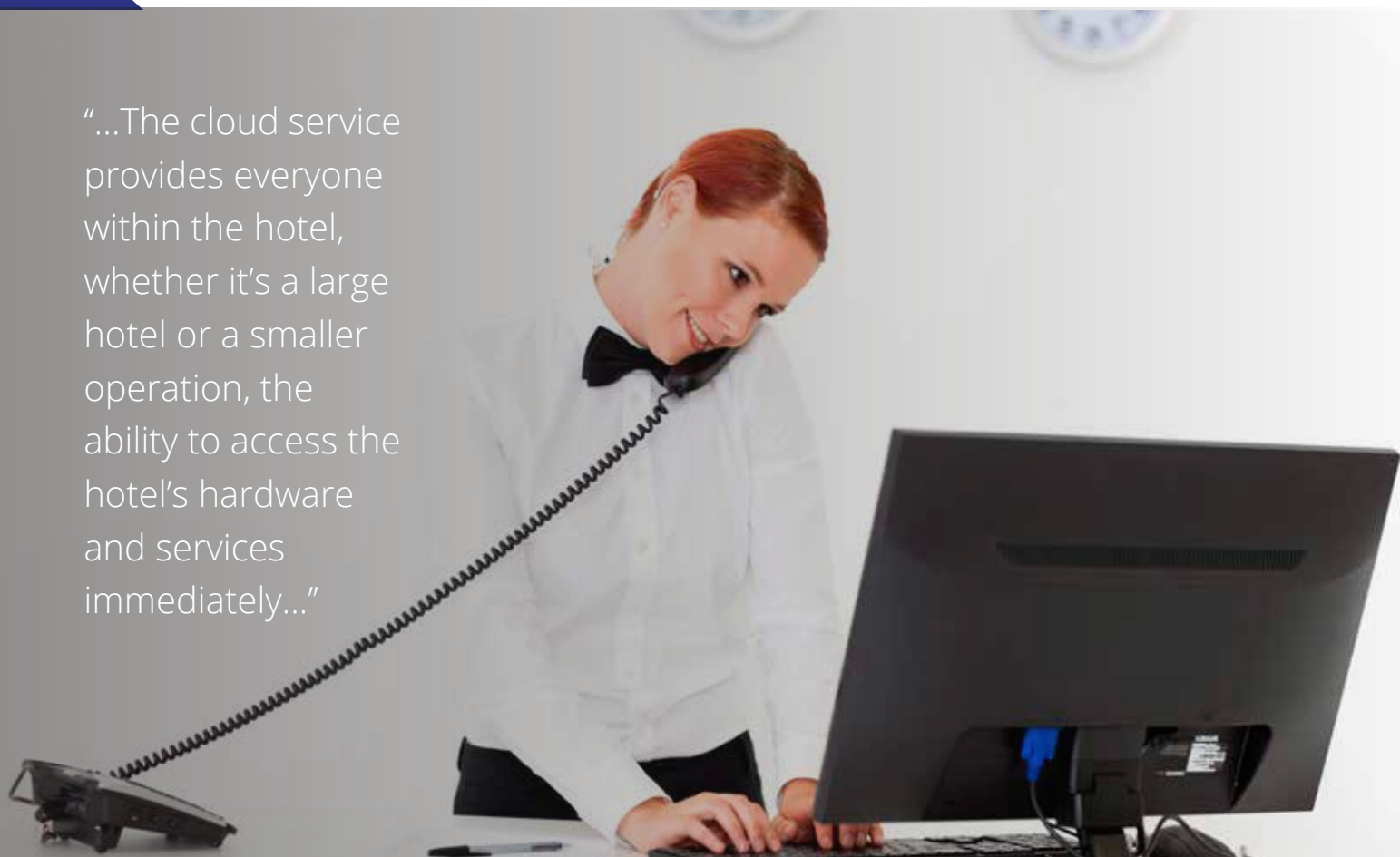
The most effective benefit of SharePoint sites is the ability to increase hotel staff communication. Having a hotel staff that is in-touch improves the overall experience that a hotel guest is in search of. Guests typically observe 5 key



areas that determine their satisfaction during a hotel stay: amenities, service, cleanliness, food, and safety. SharePoint sites give all members of the hotel team access to the guest's needs and hotel plans that have been created for a hotel guest so nothing gets missed. The cloud service provides everyone within the hotel, whether it's a large hotel or a smaller operation, the ability to access the hotel's hardware and services immediately. Immediate access has many benefits for the guest and the hotel as whole. The benefits of cloud services allow the hotel to focus on generating revenue instead of micromanaging the hotel's daily activities.

- A team website is created for staff members and individual teams
- Allows the hotel to create and manage projects
SharePoint enables hotel management teams to share and control up-to-date information and tasks that keep

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employees up to speed on
everything going on each day

- All employees have access to vital documents, schedules and programs
- A search engine is provided to assist hotel staff in locating documents, users, conversations and critical hotel announcements
- Increased communication among all employees in the hotel increases productivity.





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